

The challenges of using rapid redesign methodology to improve cardiac surgical care.

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Rapid Redesign

- Rapid Redesign
- Integrated Care Pathway (ICP)
- Challenges
- The way forward

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Rapid Redesign Methodology

LEAN is the process of identifying the least wasteful way to provide value (better, safer care, with no unnecessary delays at lower cost) to the consumers of health care.

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Rapid Redesign Goals



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Integrated Care Pathway

The ICP describes standardized patterns of care and key interventions by all disciplines, which need to be carried out sequentially to ensure that: care is delivered within a set time frame or length of stay; expected outcomes are achieved and resources are used efficiently. (Zander 1991)

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Rapid Redesign Project

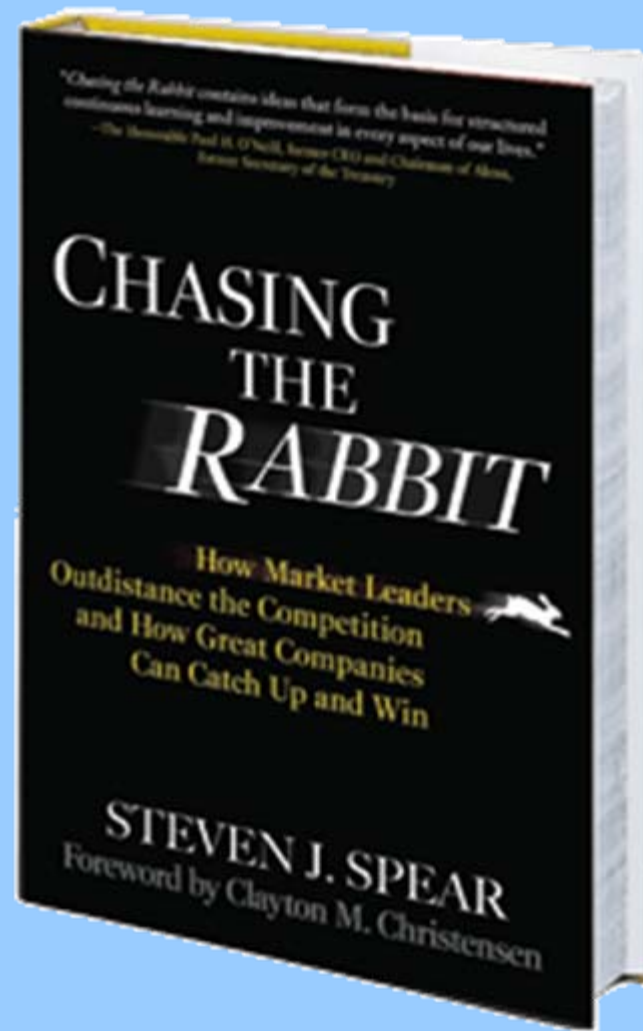
Positives

- allocated time out
- mutual understanding
- revamp of ICP
- relevance of ICP
- nurse led
- ITU team work
- education
- audit

Challenges

- external scrutiny
- external coaches
- internal exposure
- time frames
- MDT documentation
- failure to 'buy in'
- recruitment
- LOS

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‘Great organisations start with
the humble but optimistic
assumption that there is always
room for improvement’

Steven J Spear
‘Chasing the Rabbit’

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